

## Quality Policy Statement

Freyssinet Limited is a specialist engineering company engaged in the design, manufacture, supply and installation of specialist products, systems, and services to the building and civil engineering industries. Aquaforce Concrete Services Limited is a specialist concrete subcontractor serving a range of industries, including highways, rail, and utilities.

The Directors and Management of both companies are committed to operating every aspect of the business to the highest standards of quality, ensuring that our products and services consistently meet client expectations and all applicable statutory, regulatory, and customer requirements. This commitment is supported by a management style that fosters a “Culture of Quality” throughout the company.

Our Quality Management System is designed to conform to the requirements of ISO 9001:2015, National Highways Sector Scheme 20, and ISO 17021 activities relevant to the operations. Freyssinet and Aquaforce are dedicated to working collaboratively with suppliers and customers to establish and maintain the highest quality standards.

The management is committed to continually improving the suitability, adequacy, and effectiveness of the Quality Management System to ensure the customer's needs are met effectively and efficiently.

### Continual Improvement is achieved by:

- Setting and monitoring measurable quality objectives
- Conducting management reviews and internal audits
- Implementing effective corrective and preventive actions
- Investing in employee development through ongoing training and competency assessments
- Promoting a working environment built on trust, respect, and teamwork

Management shall ensure that this policy is communicated to and understood by all employees and interested parties. It is maintained at all levels of the organisation and reviewed regularly to ensure ongoing relevance and effectiveness.

**Stephane Carayol**



**Managing Director**  
**Freyssinet Limited**  
**January 20<sup>th</sup>, 2026**



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