

Data Protection Policy Statement

At **Freyssinet Limited**, we are committed to protecting and respecting your privacy. This Privacy Policy outlines how we collect, use, store, and safeguard your personal data in accordance with the **General Data Protection Regulation (GDPR)**.

Freyssinet Limited processes your personal data to fulfill our legal, statutory, and contractual obligations. We will never collect more data than is necessary, and we will only process your personal data as outlined in this policy.

Types of Data We Process

The personal data that we collect from you may include:

- Name
- Business Address
- Business Email
- Office Telephone Number
- Mobile Telephone Number

We collect this information in the following ways:

- Feedback forms
- Via Tender submission and receipt
- Exhibitions
- Website enquiries

How We Use Your Personal Data

(Legal Basis for Processing)

Freyssinet Limited is committed to ensuring the privacy of your personal data. We will never disclose, share, or sell your data without your consent, unless required by law. We retain your data only for as long as necessary to fulfil the purposes specified in this policy.

The reasons we process your personal data include:

- To provide you details of our products and services
- To enter into a contract with your organisation

Your Rights under GDPR

You have the following rights regarding the personal data we hold about you:

- **Right of Access:** You can request a copy of the personal data we hold about you.
- **Right to Rectification:** If your personal data is incomplete or inaccurate, you can request it be corrected or updated.
- **Right to Erasure:** You can request the deletion of your personal data, where applicable.
- **Right to Restrict Processing:** You can request that we limit how we process your personal data in certain circumstances.
- **Right to Object:** You can object to any direct marketing communications from us.
- **Right to Data Portability:** You can request your personal data in a structured, commonly used, and machine-readable format.
- **Right Against Automated Decision-Making:** You can inquire if we use automated decision-making and be informed of the logic involved.

If you wish to exercise any of these rights, we may ask for identification to ensure your data remains secure.

Sharing and Disclosing Your Personal Information

We will not share or disclose your personal information without your consent, except where required by law or for the purposes outlined in this policy.

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Data Security Measures

We take the security of your personal data seriously and employ various technical and organizational measures to protect it from unauthorized access, alteration, disclosure, or destruction. We work in partnership with **Soletanche Freyssinet IT UK**, who manage the electronic data security and have implemented strong measures, including firewalls, password protection, and antivirus software.

International Data Transfers

While personal data within the EU is protected by the GDPR, some countries outside the EU may not provide the same level of protection for your data. Freyssinet Limited does not transfer or store personal data outside the EU.

Consequences of Not Providing Your Data

You are not obligated to provide your personal data to Freyssinet Limited. However, failure to provide certain data may limit our ability to deliver specific services to you or keep you updated on relevant products and services.

Data Retention

Freyssinet retains personal data only for as long as is necessary to fulfil the purposes for which it was collected, or as required by law. Once the data is no longer needed, we will securely delete or anonymize it.

Marketing Communications

Occasionally, Freyssinet Limited may send you marketing or product information by email or post, which is relevant to your interests as our customer. These communications will be non-intrusive, and you can opt-out or unsubscribe at any time.

If you would prefer not to receive above-mentioned marketing and offers, please email info@freyssinet.co.uk
Freyssinet Ltd does not collect special category data for marketing purposes.

Lodging a Complaint

Freyssinet Limited processes your personal information in compliance with this Privacy Policy and applicable data protection laws. However, if you have concerns about how we handle your data, please contact us. You also have the right to lodge a complaint with the relevant supervisory authority.

Stephane Carayol



Managing Director
Freyssinet Limited
February 10th, 2025