

## Quality Policy Statement

Freyssinet Limited is a specialist engineering company engaged in the design, manufacture, supply and installation of specialist products, systems, and services to the building and civil engineering industries. Aquaforce Concrete Services Limited is a specialist concrete subcontractor serving a range of industries including highways, rail, and utilities.

The directors and management of Freyssinet, and Aquaforce are committed to operating every aspect of the businesses to standards that offer the highest possible quality of product and service to all clients. This is supported by a management style that encourages the development of a "Culture of Quality" throughout the company.

This commitment is reinforced by a Quality Management System, designed to conform to the requirements of ISO 9001:2015, National Highway Sector Schemes 20 and ISO 17021 activities relevant to the operations which are carried out, including a commitment to impartiality in all areas of the company. Freyssinet and Aquaforce will work together with suppliers and customers to establish and maintain the highest quality standards.

The management are committed to continuously improving the suitability and effectiveness of the Quality Management System to ensure that the customer's needs are met effectively and efficiently.

Continuous improvement is achieved by:

- Setting and monitoring of quality objectives
- Management reviews and internal audits
- Effective corrective and preventive actions
- Maintaining the highest level of employee skills by continual assessment and training of all employees
- Maintaining a working environment based upon trust, respect, and teamwork.

Management shall ensure that the policy is communicated to and understood by all employees and interested parties and maintained at all levels within the company.

**Pascal Mercier**



**Managing Director**

**Freyssinet Limited**

**January 2024**



*Documents on the Company server are controlled versions. Uncontrolled when printed.*