

Quality Policy Statement

Freyssinet Limited is a specialist engineering company engaged in the design, manufacture, supply and installation of specialist products, systems and services to the building and civil engineering industries. Corrosion Control Services Limited is a specialist consultancy in the field of corrosion control of metals in concrete, masonry, soils and natural waters. Aquaforce Concrete Services Limited is a specialist concrete subcontractor serving a range of industries including highways, rail and utilities. Foreva Concrete Repairs is a specialist in repair and maintenance of buildings and structures, providing industry-leading expertise in concrete repairs, renovation and strengthening.

The directors and management of Freyssinet, CCSL, Aquaforce and Foreva are committed to operating every aspect of the businesses to standards that offer the highest possible quality of product and service to all clients. This is supported by a management style that encourages the development of a "Culture of Quality" throughout the company.

This commitment is reinforced by a Quality Management System, designed to conform to the requirements of ISO 9001:2015, National Highway Sector Schemes 19A & 20 and ISO 17025 activities relevant to the operations which are carried out, including a commitment to impartiality in all areas of the company. Freyssinet, CCSL, Aquaforce and Foreva will work together with suppliers and customers to establish and maintain the highest quality standards.

The management are committed to continuously improving the suitability and effectiveness of the Quality Management System to ensure that the customer's needs are met effectively and efficiently.

Continuous improvement is achieved by:

- Setting and monitoring of quality objectives
- Management reviews and internal audits
- Effective corrective and preventive actions
- Maintaining the highest level of employee skills by continual assessment and training of all employees
- Maintaining a working environment based upon trust, respect and teamwork

Management shall ensure that the policy is communicated to and understood by all employees and interested parties and maintained at all levels within the company.

Pascal Mercier



**Managing Director
Freyssinet Ltd
March 2020**